

## CASE STUDY



### Centerpoint Energy

#### The Business

CenterPoint Energy has remained a leader in its industry for over 100 years. It is one of the top three largest publicly traded combined electricity and natural gas delivery companies in the U.S., with millions of metered electric and natural gas customers nation-wide. CenterPoint Energy provides electricity transmission and distribution service for the Houston metropolitan area and is one of the largest energy employers in Houston.

#### Challenges

CenterPoint set a strategic direction to migrate away from Novell and Lotus Notes to a Microsoft platform (including Exchange for messaging and Active Directory for user authentication). An additional requirement included the development of a strategy to allow enterprise-wide management of logical user ID's while providing a central solution for de-provisioning across both the new and the legacy systems.

#### Our Solution

After a comprehensive review of all the overall business objectives, Partners Consulting's Solutions Division, (formerly CPSG) facilitated an architecture review and assessment workshop with the support of CenterPoint's Microsoft migration team. Based on findings from the workshop, an end-to-end Identity Management (IdM) assessment was proposed in the form of a packaged IdM Roadmap™. The engagement immediately followed to execute the roadmap for all managed systems and applications that impact the financials. This project was delivered on time and with in the initial project budget.

